



# Looking at outsourcing DGH Technologies Business Process Outsourcing Services

**BPO helps** businesses streamline operations, reduce costs, and access resources and expertise that can drive growth.

## Why Outsource:

Cost Savings : Focus on Core Competencies : Increased Efficiency :  
Scalability and Flexibility : Improved Service Quality : Access to  
Global Talent : Faster Time-to-Market

### ✓ BACK OFFICE OUTSOURCING

- Data entry and processing
- Accounting and bookkeeping
- Human resources (HR) services, including payroll management
- 24/7 IT support and technical services
- Procurement and supply chain management

### ✓ FRONT OFFICE OUTSOURCING

- Customer support (via phone, email, chat, or social media)
- Telemarketing and sales
- Administration Support
- Sales support and lead generation
- Incident Management

### ✓ SOFTWARE DEVELOPMENT AND MAINTENANCE

- Custom Software Development
- Application Maintenance and Support
- Quality Assurance (QA) and Testing
- Cloud Computing Services
- Server and Network Management

### ✓ OTHER BPO SERVICES

- Claims Processing
- Underwriting
- Medical Billing and Coding
- Policy Administration
- Legal Research
- Contract Management
- Case Management
- Paralegal and Legal Assistant Services
- Litigation Support

